

David Tidwell

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Experienced Business Manager with over 25 years in planning and organizing work schedules, communicating goals and objectives, and adhering to established guidelines and procedures. Strong analytical skills and determination, with a focus on building client relationships and maintaining high standards of customer service.

Experience

2016– PRESENT

Operations Manager / MK Limousines, Inc. / Affinity Executive Transportation, LLC / Tomball, TX

Maintained professional standards with high-value clients. Generated referrals and repeat business through friendly and fast service. Calculated bills, issued receipts, and accepted payments. Handled and scheduled reservation calls. Ensured vehicles were safe and clean for passenger satisfaction. Managed operations by hiring drivers, maintaining performance, and overseeing customer service. Used coordination and planning to meet deadlines.

2010 - 2016

Owner and Operator / Entertainment Limousines, LLC / Montgomery, TX

Recruited, hired drivers, and trained staff, establishing key internal functions and defining roles for the new organization. Reduced turnover and fostered employee development by recruiting team-oriented candidates and implementing new training practices. Established and enforced business policies to ensure consistency and high-quality standards in limousine operations. Managed daily operations, including accounting, finance, HR, marketing, and public relations.

2001 - 2016

Owner and Webmaster / Thatcompany.com, LLC / Montgomery, TX

I conceptualized, planned, and executed original designs for a wide range of website properties. I conducted testing and reviewed website designs to ensure responsiveness, clarity, and effectiveness. Additionally, I developed functional digital design concepts across various platforms to enhance the company brand and identity. I established presentation consistency across Chrome, Safari, Firefox, and other common browser interfaces. Collaborating with the marketing department, I determined organizational requirements and then compiled, refined, and generated webpage roadmaps to achieve objectives. Finally, I implemented Google-based SEO and ad campaigns within budget specifications.

Skills

Microsoft Office Suite / Adobe Creative Suite / WordPress / HTML / Photography